

Department of Consumer and Employment Protection Government of Western Australia

> Our Ref: Enquiries:

WM/0758/2005 Labour Relations Advisers

# CIRCULAR TO DEPARTMENTS AND AUTHORITIES NO. 7 OF 2005

# NEW TERMINATION, CHANGE AND REDUNDANCY ENTITLEMENTS FOR PUBLIC SECTOR EMPLOYEES

On 1 June 2005, the Western Australian Industrial Relations Commission issued a general order providing termination, change and redundancy entitlements to all employees working in the WA industrial jurisdiction. A copy of the Termination, Change and Redundancy (TCR) general order is attached for your information.

The TCR general order takes effect from 1 August 2005. As this general order applies to all public and private sector employees working in the WA industrial jurisdiction, departments and authorities will be required to comply with its provisions.

The TCR general order may also legally apply to public sector employees working under federal awards or agreements, depending upon what TCR provisions are included in those instruments. Regardless, however, of whether the TCR general order legally applies to employees covered by federal awards or agreements, the Government has committed to flowing on the superior and/or additional elements of the TCR general order to all public sector employees, including those covered by federal awards and agreements.

This circular identifies provisions of the TCR general order that are, generally speaking, additional or superior to existing public sector entitlements and obligations. In addition to complying with these provisions, departments and authorities must also continue to comply with termination, change and redundancy obligations that are unaffected by or are superior to the provisions of the TCR general order.

Departments and authorities should apply the TCR provisions detailed in this circular from 1 August 2005.

## TERMINATION OF EMPLOYMENT ENTITLEMENTS

The following termination of employment entitlements are to be applied to all public sector employees, including those covered by state and federal awards and agreements. It should be noted that these entitlements are more generous than similar entitlements currently contained in some awards and agreements. Where this is the case, the superior or additional provisions of the general order should be applied.

#### Statement of Employment

An employer shall, in the event of termination of employment, provide upon request to the employee who has been terminated, a written statement specifying the period of employment and the classification or type of work performed by the employee

#### Job Search Entitlement

- (a) During the period of notice of termination given by the employer, an employee shall be allowed up to one day's time off without loss of pay during each week of notice for the purpose of seeking other employment. The time off shall be taken at times that are convenient to the employee after consultation with the employer.
- (b) If the employee has been allowed paid leave for more than one day during the notice period for the purpose of seeking other employment, the employee shall, at the request of the employer, be required to produce proof of attendance at an interview or he or she shall not receive payment for the time absent. For this purpose, a statutory declaration will be sufficient.

## INTRODUCTION OF CHANGE ENTITLEMENTS

Where a state or federal award/agreement *does not* include introduction of change provisions, or employees are award/agreement free, departments and authorities should comply with the following obligations.

Where a state or federal award/agreement *does* include introduction of change provisions, departments and authorities should ensure that any superior or additional obligations contained in the TCR general order and detailed below are also observed.

## Employer's Duty to Notify

- (a) Where an employer decides to introduce changes in production, program, organisation, structure or technology that are likely to have significant effects on employees, the employer shall notify the employees who may be affected by the proposed changes and, if an employee nominates a union to represent him or her, the union nominated by the employee.
- (b) "Significant effects" includes the termination of employment, major changes in the composition, operation or size of the employer's workforce or in the skills required; the elimination or diminution of a job opportunity, a promotion opportunity or job tenure; the alteration of hours of work; the need for retraining or transfer of employees to other work or locations and the restructuring of jobs.

#### Employer's Duty to Consult Over Change

(a) The employer shall consult the employees affected and, if an employee nominates a union to represent him or her, the union nominated by the employee, about the introduction of the changes, the effects the changes are likely to have on employees (including the number and categories of employees likely to be dismissed, and the time when, or the period over which, the employer intends to carry out the dismissals), and the ways to avoid or minimise the effects of the changes (eg by finding alternate employment).

- (b) The consultation shall commence as soon as practicable after making the decision referred to in the "Employer's Duty to Notify" clause.
- (c) For the purpose of such consultation the employer shall provide in writing to the employees concerned and, if an employee nominates a union to represent him or her, the union nominated by the employee, all relevant information about the changes including the nature of the changes proposed, the expected effects of the changes on employees, and any other matters likely to affect employees, provided that any employer shall not be required to disclose confidential information, the disclosure of which would be adverse to the employer's interest.

#### **REDUNDANCY ENTITLEMENTS**

#### Severance Pay

The effect of the TCR general order severance pay entitlement varies according to the instrument regulating employees. This may be:

- the Public Sector Management (Redeployment and Redundancy) Regulations 1994 ('the regulations');
- the WA Government/AHLMU Redeployment, Retraining and Redundancy Certified Agreement 2004 ('the LHMU RRR certified agreement); or
- state or federal awards or agreements that provide for redundancy.

In addition, some employees may not be covered by an instrument that provides redundancy entitlements.

#### Employees covered by the regulations and the LHMU RRR certified agreement

Employees with one and less than two years' continuous service are entitled to four, rather than three, weeks' severance pay.

The severance pay entitlement for employees with two or more years' service remains unchanged at three weeks per year of complete year of continuous service.

#### Employees covered by state or federal awards/agreements that provide for redundancy

Departments and authorities should compare the relevant award/agreement severance pay entitlement with the TCR general order entitlement for employees with one, two and three years' service and ensure employees receive the superior entitlement. Employees with this period of service are entitled under the TCR general order to four, six and seven weeks' severance pay for those years of service respectively.

For some agencies – for example, those with industrial instruments providing 3 weeks' severance pay per year of service – employees with one and less than two years' continuous service are entitled to four weeks' severance pay, rather than three, for that year's service. In this scenario, the severance pay entitlement for employees with two or more years' service remains unchanged at three weeks per year of complete year of continuous service.

Other agencies – for example, those with industrial instruments providing severance pay of two weeks per year of service – will need to ensure that employees with one, two and three years' service receive the entitlement prescribed by the TCR general order (four, six and seven weeks' pay per year of continuous service respectively).

#### Employees not covered by any instrument providing for redundancy

Departments and authorities with employees that are not covered by any instrument that contains redundancy obligations must comply with the entire TCR general order redundancy provisions, including the severance pay requirements.

#### Consultation Before Terminations on Grounds of Redundancy

- (a) Where an employer decides that the employer no longer wishes the job the employee has been doing to be done by anyone and that decision may lead to termination of employment, the employer shall consult the employee directly affected and if an employee nominates a union to represent him or her, the union nominated by the employee.
- (b) The consultation shall take place as soon as is practicable after the employer has made a decision to which subclause (a) applies and shall cover the reasons for the proposed terminations, measures to avoid or minimise the terminations and/or their adverse affects on the employees concerned.
- (c) For the purpose of the consultation the employer shall, as soon as practicable, provide in writing to the employees concerned and if an employee nominates a union to represent him or her, the union nominated by the employee, all relevant information about the proposed terminations including the reasons for the proposed terminations, the number and categories of employees likely to be affected, the number of employees normally employed and the period over which the terminations are likely to be carried out. Provided that an employer shall not be required to disclose confidential information, the disclosure of which would be adverse to the employing authority interests.

#### Notice to Centrelink

Where a decision has been made to terminate employees in the circumstances outlined in the clause "Consultation Before Terminations on Grounds of Redundancy", the employer shall notify Centrelink as soon as possible giving all relevant information about the proposed terminations, including:

- a written statement of the reasons for the terminations;
- the number and categories of employees likely to be affected;
- the number of employees normally employed; and
- the period over which the terminations are intended to be carried out.

## PROPOSED AMENDMENTS

Notwithstanding that many of these TCR general order provisions will apply to departments and authorities from 1 August 2005 by force of the general order, the Government has committed to

amending relevant public sector statutory, industrial and other instruments to reflect any superior and/or additional provisions. The following actions will therefore be taken over the coming months.

- 1. Amendments to the Public Sector Management (Redeployment and Redundancy) Regulations 1994 will be drafted for introduction into Parliament.
- 2. Cross-sector awards and agreements will be updated by DOCEP to reflect superior and/or additional entitlements.
- 3. Agencies are encouraged to update agency-specific state and federal awards and agreements to reflect these entitlements, where possible. This is particularly important where an entitlement currently exists in a state or federal instrument but requires amendment in order to be consistent with the superior or additional provisions of the TCR general order. With respect to federal awards, it should be noted that only the provisions concerning severance pay and job search entitlement are allowable award matters. The other TCR provisions can, however, be included in federal agreements.

Agencies should note that the LHMU RRR certified agreement will not be amended as the agreement already requires the extension of redeployment, retraining and redundancy entitlements that are offered generally to public sector employees and which are superior or additional to those provided for in the agreement, to employees covered by the LHMU RRR certified agreement.

Although amendment of the agreement is not required, the superior and/or additional provisions outlined in this circular must be applied to employees covered by the LHMU certified agreement.

## FURTHER INFORMATION

If you require further information regarding this circular and your obligations, please contact your labour relations adviser.

Yours sincerely

JEFF RADISICH EXECUTIVE DIRECTOR LABOUR RELATIONS

1 July 2005

# WESTERN AUSTRALIAN INDUSTRIAL RELATIONS COMMISSION

# PARTIES TRADES AND LABOR COUNCIL OF WESTERN AUSTRALIA

APPLICANT

-V-

MINISTER FOR CONSUMER AND EMPLOYMENT PROTECTION, CHAMBER OF COMMERCE AND INDUSTRY OF WESTERN AUSTRALIA AND THE AUSTRALIAN MINES & METALS ASSOCIATION INC

#### RESPONDENTS

MINISTER FOR EMPLOYMENT AND WORKPLACE RELATIONS (CTH)

## INTERVENOR

WESTERN AUSTRALIAN FARMERS FEDERATION, WA RETAILERS ASSOCIATION (INC), WA SMALL BUSINESS ASSOCIATION, WA HOTELS & HOSPITALITY ASSOCIATION (INC) UNION OF EMPLOYERS, MOTOR TRADES ASSOCIATION OF WESTERN HOUSING **INDUSTRY** ASSOCIATION, AUSTRALIA (INC), ALLIANCE OF COMBINED SMALL BUSINESS WESTERN AUSTRALIA (INC) and THE WEST AUSTRALIAN SMALL BUSINESS AND ENTERPRISE ASSOCIATION INC

## **OTHER ORGANISATIONS**

CORAM COMMISSION IN COURT SESSION CHIEF COMMISSIONER A R BEECH SENIOR COMMISSIONER J F GREGOR COMMISSIONER S J KENNER DATE WEDNESDAY, 1 JUNE 2005

 FILE NO/S
 APPL 784 OF 2004

 CITATION NO.
 2005 WAIRC 01715

Result General Order issued

#### Representation

Applicant Mr D. Schapper and with him Ms C. Ozich (both of counsel)

Respondents Mr P. Wilding on behalf of the Minister for Consumer and Employment Protection

	Mr G. Blyth and later Mr P. Robertson on behalf of the Chamber of Commerce and Industry of Western Australia Inc Mr R. Gifford on behalf of the Australian Mines and Metals Association (Inc)
Intervenor	Mr J. Stewart and with him Ms J. Rees on behalf of the Department of Employment and Workplace Relations acting as agent for the Minister of Employment and Workplace Relations
Other Organisations	<ul> <li>Mr P. Brunner (of counsel) on behalf of the Western Australian Farmers Federation, the WA Retailers Association (Inc) and the WA Small Business Association</li> <li>Ms S. Howard on behalf of the WA Hotels &amp; Hospitality Association (Inc) Union of Employers</li> <li>Mr G. Miller on behalf of the Motor Trades Association of Western Australia (Inc)</li> <li>Mr S. Collins on behalf of the Housing Industry Association</li> <li>Mr O. Moon on behalf of the Combined Small Business Alliance of Western Australia (Inc)</li> <li>Mr P. Achurch on behalf of The West Australian Small Business and Enterprise Association Inc</li> </ul>

## General Order

HAVING HEARD Mr D. Schapper and with him Ms C. Ozich (both of counsel) on behalf of the applicant, Mr P. Wilding on behalf of the Minister for Consumer and Employment Protection, Mr G. Blyth and later Mr P. Robertson on behalf of the Chamber of Commerce and Industry of Western Australia Inc, Mr R. Gifford on behalf of the Australian Mines and Metals Association (Inc), Mr J. Stewart and with him Ms J. Rees on behalf of the Department of Employment and Workplace Relations acting as agent for the Minister of Employment and Workplace Relations, Mr P. Brunner (of counsel) on behalf of the Western Australian Farmers Federation, the WA Retailers Association (Inc) and the WA Small Business Association, Ms S. Howard on behalf of the Motor Trades Association of WA (Inc), Mr S. Collins on behalf of the Housing Industry Association, Mr O. Moon on behalf of the Combined Small Business Alliance of Western Australia (Inc.) and Mr P. Achurch on behalf of The West Australian Small Business and Enterprise Association Inc, the Commission in Court Session, pursuant to the powers conferred on it under section 50(2) of the *Industrial Relations Act 1979* hereby makes a General Order in the terms set out in the schedule attached.

COMMISSION IN COURT SESSION

#### SCHEDULE

#### CLAUSE 1. APPLICATION

- 1.1 This General Order takes effect on 1 August 2005 and applies to each employee as defined in subsection 7(1) of the Industrial Relations Act, 1979 throughout the State of Western Australia.
- 1.2 This General Order does not apply to any employee who holds an office for which the remuneration payable is determined or recommended pursuant to the Salaries and Allowances Act 1975.
- 1.3 Any provisions relating to termination of employment, introduction of changes in production, program, organisation, structure or technology that are likely to have significant effects on employees or redundancy applying to an employee which are inconsistent with and provide more favourable conditions to an employee than those set out in this General Order whether by way of award, order or agreement of this Commission or by legislation or otherwise will apply to those employees to the extent of any such inconsistency.

#### CLAUSE 2. TERMINATION OF EMPLOYMENT

2.1 Statement of Employment

An employer shall, in the event of termination of employment, provide upon request to the employee who has been terminated a written statement specifying the period of employment and the classification or type of work performed by the employee.

2005 WAIRC 01715

#### 2.2 Job Search entitlement

- (a) During the period of notice of termination given by the employer an employee shall be allowed up to one day's time off without loss of pay during each week of notice for the purpose of seeking other employment. The time off shall be taken at times that are convenient to the employee after consultation with the employer.
- (b) If the employee has been allowed paid leave for more than one day during the notice period for the purpose of seeking other employment, the employee shall, at the request of the employer, be required to produce proof of attendance at an interview or he or she shall not receive payment for the time absent. For this purpose a statutory declaration will be sufficient.

## CLAUSE 3. INTRODUCTION OF CHANGE

- 3.1 Employer's Duty to Notify
  - (a) Where an employer decides to introduce changes in production, program, organisation, structure or technology, that are likely to have significant effects on employees, the employer shall notify the employees who may be affected by the proposed changes and, if an employee nominates a union to represent him or her, the union nominated by the employee.
  - (b) "Significant effects" includes termination of employment, major changes in the composition, operation or size of the employer's workforce or in the skills required; the elimination or diminution of a job opportunity, a promotion opportunity or job tenure; the alteration of hours of work; the need for retraining or transfer of employees to other work or locations and the restructuring of jobs.

#### 3.2 Employer's Duty to Consult over Change

(a) The employer shall consult the employees affected and, if an employee nominates a union to represent him or her, the union nominated by the employee, about the

introduction of the changes, the effects the changes are likely to have on employees (including the number and categories of employees likely to be dismissed, and the time when, or the period over which, the employer intends to carry out the dismissals), and the ways to avoid or minimise the effects of the changes (e.g. by finding alternate employment).

- (b) The consultation shall commence as soon as practicable after making the decision referred to in the "Employer's Duty to Notify" clause.
- (c) For the purpose of such consultation the employer shall provide in writing to the employees concerned and, if an employee nominates a union to represent him or her, the union nominated by the employee, all relevant information about the changes including the nature of the changes proposed, the expected effects of the changes on employees, and any other matters likely to affect employees, provided that any employer shall not be required to disclose confidential information, the disclosure of which would be adverse to the employer's interests.

## CLAUSE 4. REDUNDANCY

#### 4.1 Definition

Business includes trade, process, business or occupation and includes part of any such business.

Redundancy occurs where an employer has made a definite decision that the employer no longer wishes the job the employee has been doing done by anyone.

Transmission includes transfer, conveyance, assignment or succession whether by agreement or by operation of law and "transmitted" has a corresponding meaning.

Weeks' pay means the ordinary time rate of pay for the employee concerned. Provided that such rate shall exclude:

- (a) overtime;
- (b) penalty rates;
- (c) disability allowances;
- (d) shift allowances;
- (e) special rates;
- (f) fares and travelling time allowances;
- (g) bonuses; and
- (h) any other ancillary payments of a like nature.
- 4.2 Consultation Before Terminations
  - (a) Where an employer decides that the employer no longer wishes the job the employee has been doing to be done by anyone and that decision may lead to termination of employment, the employer shall consult the employee directly affected and if an employee nominates a union to represent him or her, the union nominated by the employee.
  - (b) The consultation shall take place as soon as is practicable after the employer has made a decision to which clause 4.2(a) applies and shall cover the reasons for the proposed terminations, measures to avoid or minimise the terminations and/or their adverse affects on the employees concerned.
  - (c) For the purpose of the consultation the employer shall, as soon as practicable, provide in writing to the employees concerned and if an employee nominates a union to represent him or her, the union nominated by the employee, all relevant information about the proposed terminations including the reasons for the proposed terminations, the number and categories of employees likely to be affected, the number of employees normally employed and the period over which the terminations are likely to be carried out. Provided that an employer shall not be required to disclose confidential information, the disclosure of which would be adverse to the employer's interests.

2005 WAIRC 01715

# 4.3 Transfer to lower paid duties

- (a) Where an employee is transferred to lower paid duties by reason of redundancy the employee shall be entitled to the same period of notice of transfer as the employee would have been entitled to if the employee's employment had been terminated.
- (b) The employer may, at the employer's option, make payment in lieu thereof of an amount equal to the difference between the former amounts the employer would have been liable to pay and the new lower amount the employer is liable to pay the employee for the number of weeks of notice still owing.
- (c) The amounts must be worked out on the basis of:
  - (i) the ordinary working hours to be worked by the employee; and
  - (ii) the amounts payable to the employee for the hours including for example, allowances, loading and penalties; and
  - (iii) any other amounts payable under the employee's contract of employment.

# 4.4 Severance Pay

(a) In addition to the period of notice prescribed for ordinary termination, an employee whose employment is terminated by reason of redundancy must be paid, subject to further order of the Commission, the following amount of severance pay in respect of a continuous period of service: Provided that the entitlement of any employee whose employment terminates on or before 1 February 2006 shall not exceed 8 weeks' pay.

Period of continuous service	Severance pay
Less than 1 year	Nil
1 year and less than 2 years	4 weeks' pay
2 years and less than 3 years	6 weeks' pay
3 years and less than 4 years	7 weeks' pay
4 years and less than 5 years	8 weeks' pay
5 years and less than 6 years	10 weeks' pay
6 years and less than 7 years	11 weeks' pay
7 years and less than 8 years	13 weeks' pay
8 years and less than 9 years	14 weeks' pay
9 years and less than 10 years	16 weeks' pay
10 years and over	12 weeks' pay

- (b) Provided that the severance payments shall not exceed the amount which the employee would have earned if employment with the employer had proceeded to the employee's normal retirement date.
- (c) For the purpose of this clause continuity of service shall not be broken on account of -
  - (i) any interruption or termination of the employment by the employer if such interruption or termination has been made merely with the intention of avoiding the obligations of this clause in respect of leave of absence;
  - (ii) any absence from work on account of leave granted by the employer; or
  - (iii) any absence with reasonable cause, proof whereof shall be upon the employee;

Provided that in the calculation of continuous service any time in respect of which any employee is absent from work except time for which an employee is entitled to claim paid leave shall not count as time worked. Service by the employee with a business which has been transmitted from one employer to another and the employee's service has been deemed continuous in accordance with clause 2(3) or (4) of the Long Service Leave Provisions published in Part 1 (January) of each volume of the Western Australian Industrial Gazette shall also constitute continuous service for the purpose of this clause.

## 4.5 Employee leaving during notice period

An employee whose employment is terminated by reason of redundancy may terminate his/her employment during the period of notice and, if so, will be entitled to the same benefits and payments under this clause had they remained with the employer until the expiry of such notice. However, in this circumstance the employee will not be entitled to payment in lieu of notice.

# 4.6 Alternative employment

- (a) An employer, in a particular redundancy case, may make application to the Commission to have the severance payment prescribed varied if the employer obtains acceptable alternative employment for an employee.
- (b) This subclause does not apply in circumstances involving transmission of business as set out in clause 4.7.
- 4.7 Transmission of business
  - (a) The provisions of clause 4 are not applicable where a business is before or after the date of this order, transmitted from an employer (in this subclause called "the transmittor") to another employer (in this subclause called "the transmittee"), in any of the following circumstances:

- (i) Where the employee accepts employment with the transmittee which recognises the period of continuous service which the employee had with the transmittor and any prior transmittor to be continuous service of the employee with the transmittee; or
- (ii) Where the employee rejects an offer of employment with the transmittee:
  - (a) in which the terms and conditions are substantially similar and no less favourable, considered on an overall basis, than the terms and conditions applicable to the employee at the time of ceasing employment with the transmittor; and
  - (b) which recognises the period of continuous service which the employee had with the transmittor and any prior transmittor to be continuous service with the transmittee.
- (b) The Commission may vary 4.7(a)(ii) if it is satisfied that this provision would operate unfairly in a particular case.
- 4.8 Notice to Centrelink

Where a decision has been made to terminate employees in the circumstances outlined in the "Consultation Before Terminations" clause, the employer shall notify Centrelink as soon as possible giving all relevant information about the proposed terminations, including a written statement of the reasons for the terminations, the number and categories of the employees likely to be affected, the number of employees normally employed and the period over which the terminations are intended to be carried out.

# 4.9 Employees exempted

This clause does not apply:

- (i) Where employment is terminated as a consequence of serious misconduct that justifies dismissal without notice.
- (ii) Except for clause 4.2, to employees with less than one year's service.
- (iii) Except for clause 4.2, to probationary employees.
- (iv) To apprentices.
- (v) To trainees.
- (vi) Except for clause 4.2, to employees engaged for a specific period of time or for a specified task or tasks; or
- (vii) To casual employees.
- 4.10 Employers Exempted

Subject to an order of the Commission, in a particular redundancy case, subclause 4.4 shall not apply to employers who employ less than 15 employees.

4.11 Incapacity to pay

An employer or a group of employers, in a particular redundancy case, may make application to the Commission to have the severance payment prescribed varied on the basis of the employer's incapacity to pay.