

Please note - This is a previous WA award summary and does not contain the current rates of pay

WA Award Summary

## Club Workers Award

1 July 2018

## About this Award Summary

This WA Award Summary is a summary of the state Club Workers Award and does not include all obligations required by the award. It is important that you also refer to the full Club Workers Award that is available on the WA Industrial Relations Commission website www.wairc.wa.gov.au

Provisions of other employment legislation also apply to employees and have been included in this WA Award Summary where appropriate. You may need to refer to the Minimum Conditions of Employment Act 1993, the Long Service Leave Act 1958, and the Industrial Relations Act 1979 for full details.

This document is formatted for viewing on the Wageline website and contains web links to other relevant information. If you are using a printed copy in which links are not visible, all additional information can be found at www.dmirs.wa.gov.au/wageline or by contacting Wageline on 1300655266.

Three Step Check: to make sure this WA Award Summary is relevant to you

| Step 1 <br> Is the business in the state system? | This information applies to businesses in the state industrial relations system. It covers businesses which operate as: <br> $\checkmark$ sole traders (eg Jane Smith trading as Jane's Club) <br> $\checkmark$ unincorporated partnerships (eg Jane and Bob Smith trading as Jane's Club) <br> unincorporated trust arrangements (Jane and Bob Smith as trustees for Jane's Club) <br> This information does not cover businesses and organisations in the national system which operate as: <br> * Pty Ltd businesses that are trading or financial Corporations (eg Smith Pty Ltd trading as Jane's Club) <br> $x$ incorporated partnerships or incorporated trusts <br> $x$ incorporated associations and other not-for-profit bodies (that are trading or financial corporations) <br> For more information visit the Guide to who is in the WA state system page. If the business or organisation is in the national system visit the Fair Work Ombudsman website www.fairwork.gov.au |
| :---: | :---: |
| - |  |
| Step 2 <br> Is the business covered by the Club Workers Award? | The Club Workers Award applies to businesses in the state industrial relations system which are clubs licensed to sell liquor under the Liquor Control Act 1988 including sporting clubs. <br> A complete list of types of businesses covered is available in the full Club Workers Award on the WA Industrial Relations Commission website www.wairc.wa.gov.au |
|  |  |
| Step 3 <br> Is the employee's job covered by the Club Workers Award? | The Club Workers Award sets pay rates, working hours and other employment arrangements for employees working as: <br> $\checkmark$ Waitpersons <br> $\checkmark$ Cooks, chefs and kitchen staff <br> $\checkmark$ Bar staff <br> $\checkmark$ Store persons <br> $\checkmark$ Guest services staff <br> $\checkmark$ Doorpersons / security staff |

Employers covered by this WA Award are legally required to keep employment records. Employers can be fined up to $\$ 5,000$ for not keeping employment records, for keeping inadequate or fraudulent records, or for not providing records to Industrial Inspectors when required to do so. Page 4 details record keeping requirements.

The Club Workers Award is a legal document that outlines the minimum wages and conditions of employment that must be provided to employees who are covered by the award. Employers and employees cannot agree to lesser conditions.

Industrial Inspectors at the Department of Mines, Industry Regulation and Safety have statutory powers to investigate employee complaints about underpayment of wages or leave entitlements under this WA Award and state employment laws. The Department can prosecute employers in the Industrial Magistrates Court for not paying the rates of pay, including overtime, penalty rates and allowances required by this WA Award.

All rates of pay are gross rates (before tax) and applied from the first pay period on or after 1 July 2018.

Adults - 19 years and older - applicable from the first pay period on or after 1 July 2018 until end of last pay period commenced in June 2019 (new rates applied first pay period on or after 1 July 2019)

| Classification <br> (See page 11 for <br> definitions) | Full time/part time employee |  |  | Casual employee <br> (Rate includes casual loading) |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Fortnightly | Hourly <br> Mon-Fri* $^{*}$ | Hourly <br> Sat/Sun | Public Holiday <br> (min 4 hours) | Hourly <br> Mon-Fri* | Hourly <br> Sat/Sun | Public Holiday <br> (min 4 hours) |
| Introductory <br> (max 3 months) | $\$ 1,453.90$ | $\$ 19.13$ | $\$ 28.70$ | $\$ 47.83$ | $\$ 23.91$ | $\$ 28.70$ | $\$ 43.04$ |
| Level 1 | $\$ 1,489.10$ | $\$ 19.59$ | $\$ 29.39$ | $\$ 48.98$ | $\$ 24.49$ | $\$ 29.39$ | $\$ 44.09$ |
| Level 2 | $\$ 1,542.10$ | $\$ 20.29$ | $\$ 30.44$ | $\$ 50.73$ | $\$ 25.36$ | $\$ 30.44$ | $\$ 45.65$ |
| Level 3 | $\$ 1,580.80$ | $\$ 20.80$ | $\$ 31.20$ | $\$ 52.00$ | $\$ 26.00$ | $\$ 31.20$ | $\$ 46.80$ |
| Level 4 | $\$ 1,656.30$ | $\$ 21.79$ | $\$ 32.69$ | $\$ 54.48$ | $\$ 27.24$ | $\$ 32.69$ | $\$ 49.04$ |
| Level 5 | $\$ 1,746.50$ | $\$ 22.98$ | $\$ 34.47$ | $\$ 57.45$ | $\$ 28.73$ | $\$ 34.47$ | $\$ 51.71$ |
| Level 6 | $\$ 1,787.30$ | $\$ 23.52$ | $\$ 35.28$ | $\$ 58.79$ | $\$ 29.40$ | $\$ 35.28$ | $\$ 52.91$ |

- *A full time or part time employee must receive an extra $\mathbf{\$ 1 . 6 6}$ per hour for any ordinary hours worked prior to 7:00am or after 7:00pm on Monday to Friday. If the employee works the majority of their ordinary hours in a shift between midnight and 7.00am he or she must instead be paid $\mathbf{\$ 1 . 7 5}$ per hour extra.

Juniors - under 19 years of age - applicable from the first pay period on or after 1 July 2018 until end of last pay period commenced in June 2019 (new rates applied first pay period on or after 1 July 2019)

Subject to the provisions of the Liquor Control Act 1988 employees under 21 years of age may be employed in any of the occupations covered by this WA award, other than an apprenticeship trade. Junior employees are to be paid a percentage of the appropriate adult rate according to the following table. See page 10 for information on employment of children laws in Western Australia.

| Age | Percentage |
| :--- | :---: |
| 15 years | $50 \%$ |
| 16 years | $60 \%$ |
| 17 years | $70 \%$ |
| 18 years | $80 \%$ |
| 19 years | Full Adult Rates |

Apprentices - Cooks - applicable from first pay period on or after 1 July 2018 until end of last pay period commenced in June 2019 (new rates applied first pay period on or after 1 July 2019)

| Apprentice <br> $\mathbf{3}$ Year Term | \% of Level 4 <br> (Qualified Cook) | Fortnightly <br> (Mon-Fri) | Hourly <br> (Mon-Fri) | Hourly <br> (Sat/Sun) | Hourly <br> (Public Holiday) |
| :--- | :---: | :---: | :---: | :---: | :---: |
| 1st Year - under 21 | $55 \%$ | $\$ 911.00$ | $\$ 11.99$ | $\$ 17.98$ | $\$ 29.97$ |
| 1st Year - 21 or over | Adult apprentice | $\$ 1,242.20$ | $\$ 16.34$ | $\$ 24.52$ | $\$ 40.86$ |


| 2nd Year | $75 \%$ | $\$ 1,242.20$ | $\$ 16.34$ | $\$ 24.52$ | $\$ 40.86$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 3rd Year | $88 \%$ | $\$ 1,457.50$ | $\$ 19.18$ | $\$ 28.77$ | $\$ 47.94$ |

## Trainees

For pay rates for registered trainees working under the Club Workers Award, please contact Wageline on 1300655 266.

## Higher duties

Any employee, performing work for two or more hours in any one day on duties carrying a higher rate of wage than that in which he or she is engaged, must be paid the higher wage for such day. If work is performed forless than two hours in any day, the employee must be paid the higher wage for the time so worked.

To receive email updates when WA award pay rates change, subscribe to the Wageline Newsletter.

Employment records


- Employers are legally required to keep employment records which demonstrate that employees have been paid all entitlements under the Club Workers Award and relevant legislation.
- Employers must keep all employment records for at least seven years after they are made for both current and past employees. Records relating to long service leave must be kept for seven years from the date employment ends.
- Employers can be fined up to $\$ 5,000$ by the Industrial Magistrates Court for not keeping employment records or for keeping inadequate or fraudulent records. A common requirement that employers fail to observe is a lack of detail in keeping employment records.
- Employers must keep records that detail:
- Employee's name
- Date of birth if under 21 years of age
- Date employee commenced with the employer
- Total number of hours worked each week
- The gross and net amounts paid to the employee
- All information required to calculate long service leave entitlements and payment
- All pay deductions and reasons for them
- Name of WA award that applies
- Daily start-and finish time and meal breaks taken

Employment status (full time, part time, casual)
Employee's classification under the award
All leave taken, whether paid, partly paid or unpaid
Any other information necessary to prove that the wages received by an employee comply with the requirements of the Club Workers Award, such as overtime hours worked and allowances paid. Contact Wageline or view the full Club Workers Award on the WA Industrial Relations Commission website www.wairc.wa.gov.au for details.

- Employment records can be written or electronic as long as they are in a form that can be printed. Time and wage books can be used to keep employment records, however, it is the employer's responsibility to ensure the time and wage book includes all of the required information.
- The records must be in English.
- Wageline's record keeping templates help small business employers meet their legal obligations for time and wages record keeping and keep accurate employee leave records.


## Ordinary working hours, penalty rates and overtime - full time employees

- Full time employees are engaged in ongoing employment and work 76 ordinary hours per fortnight.
- Full time employees can be employed subject to a three month probationary period.


## Ordinary hours of work

Full time employees' ordinary hours are:

- 76 hours of work per fortnight
- no more than 10 days in any fortnight
- shift must be at least 4 hours and not more than 10 hours, spread of shift not more than 12 hours
- must not work less three hours consecutively exclusive of meal breaks.

Overtime and penalty rates

| When penalty rates apply for a full time employee | Penalty rates |
| :---: | :---: |
| If an employee works ordinary hours on a Saturday or Sunday | Time and ahalf |
| If an employee works on a public holiday | Double time and a half Minimum payment of four hours |
| If an employee works any ordinary hours prior to 7.00 am or after 7.00 pm on any day Monday to Friday | Extra $\$ 1.66$ per hour for each such hour, or part thereof worked |
| If an employee works the majority of their ordinaryhours between midnight and 7.00 am | Extra $\$ 1.75$ per hour for each such hour, or part thereof worked |
| When overtime applies for a full time employee | Overtime rates |
| If the employee works more than: <br> - 10 hours per day <br> - 10 days in any fortnight <br> - 76 hours per fortnight | Monday to Friday time and a half for the first two hours and double time after that Saturday or Sunday double time |
| If the employee works outside the daily spread of shift (12 hours) | Monday to Friday time and a half for the first two hours and double time after that Saturday or Sunday double time. |
| If the emplayee works overtime work on a Saturday or Sunday | Double time |

- By agreement, time off at the applicable overtime rate can be given instead of payment for overtime.
rdinary working hours, penalty rates and overtime - part time employees
- Part time employees can be employed subject to a three month probationary period.


## Ordinary hours of work

Part time employees' ordinary hours are:

- a minimum of 20 hours per fortnight
- only 10 days in any fortnight
- shift must be at least 3 hours and not more than 10 hours spread of shift not more than 12 hours
- by agreement, hours of work in any particular pay period can be increased to a maximum of 76 ordinary hours, and these extra hours will be paid at normal rates of pay.


## Overtime and penalty rates

| When penalty rates apply for part time employee | Penalty rates |
| :--- | :--- |
| If an employee works ordinary hours on a Saturday or Sunday | Time and a half |
| If an employee works on a public holiday | Double time and a half <br> Minimum payment of four hours |
| If an employee works any ordinary hours prior to 7.00 am or after <br> 7.00 pm on any day Monday to Friday | Extra \$1.66 per hour for each such hour, or <br> part thereof worked |
| If an employee works the majority of his/her ordinary hours <br> between midnight and 7.00 am | Extra $\$ 1.75$ per hour for each such hour, or <br> part thereof worked |
| When overtime applies for a part time employee | Overtime rates |
| If the employee has already worked: <br> • more than 10 hours per day or <br> more than 10 days in any fortnight | Monday to Friday time and a half for the <br> first two hours and double time after that <br> Saturday or Sunday double time |
| Work performed outside the daily spread of shift (12 hours) | Monday to Friday Time and a half for the <br> first two hours and double time after that <br> Saturday or sunday double time. |
| All overtime worked on a Saturday or Sunday | Double time |

- By agreement, time off at the applicable overtime rate can be given instead of payment for overtime.

Ordinary working hours - casual employees

- A casual employee must be provided with at least two hours of work per shift.

| When penalty rates apply for casual employee | Penalty rates |
| :--- | :--- |
| If an employee works Monday to Friday | Additional 25\% |
| If an employee works on a Saturday or Sunday | Additional 50\% |
| If an employee works on a public holiday | Additional 125\% |

Meal breaks

Meal break requirements are:
$n$ unpaid meal break of between 30 and 60 minutes after not more than 6 hours of work.
a 10 minute paid break if shift is 6 or more hours long.

- if it is not possible to grant a meal break on any day, the meal break must be treated as time worked and the employee must be paid at the applicable rate, plus $50 \%$ of the ordinary hourly rate, until the employee is released for a meal.

Public holidays

- Under the Club Workers Award, when a public holiday falls on a Saturday or Sunday, the public holiday is observed on that actual day.
- Full time employees are entitled to public holidays without deduction of pay. Part time employees are entitled to public holidays without deduction of pay if they would ordinarily be required to work on that day if it was not a public holiday.
- If a public holiday falls on an employee's rostered day off, the holiday is observed on the next rostered working day. In this case the substituted day is a holiday without deduction of pay and the day for which it is substituted is not a holiday.
- Visit the Public Holidays in Western Australia page to view the public holiday dates.


## Allowances

| Allowance | When allowance is paid | Rate |
| :---: | :---: | :---: |
| Split Shift | If an employee works a split shift. | day. |
| Meal Money | If required to work two or more hours of overtime witho notification on the previous day (or earlier). | mployees must receive a ubstantial meal or $\mathbf{\$ 1 1 . 3 0}$. |
| District <br> Allowance | Where working in certain regional towns in Western Australia (paid on a proportionate basis to casual/part time employees and apprentices). | Visit the Location Allowance page for the amount payable for each town or Clause 42 of the Award. |
| Protective clothing | If required to wash dishes, clean toilets or handle detergents, acids, soaps or any injurious substances must be supplied with rubber gloves by the employer or be paid. | $\$ \mathbf{3 . 9 0}$ per fortnight, or $\boldsymbol{\$ 1 . 9 5}$ if working less than 38 hours per fortnight. |
| Employee's equipment | If required to use his/her own knives, choppers, tools, brushes, towels and other utensils, implements or materials. | $\mathbf{\$ 1 4 . 4 0}$ per fortnight, or $\mathbf{\$ 7 . 2 0}$ if working less than 38 hours per fortnight. |
| Uniforms and laundry allowance | Cooks - When a cook wears the ordinary apparel usually worn by cooks such as black and white check trousers, white shirt, white apron and cap, these must be laundered at the employer's expense or pay a laundry allowance. Other employees - If the employer requires a special uniform (as defined in the award) to be worn the uniform must be provided by the employer. The employer must arrange for the uniform to be laundered at the employer's expense or pay a laundry allowance. | \$11.00 per fortnight worked as a laundry allowance, or $\$ 5.50$ per fortnight for employees working less than 38 ordinary hours per fortnight. <br> $\mathbf{\$ 7 . 2 0}$ per fortnight, or $\mathbf{\$ 3 . 6 0}$ for employees working less than 38 ordinary hours per fortnight. |

## Board and lodging

- If an employer and employee can agree in writing that board and/or lodging is provided to the employee, the employer is be entitled to deduct in respect of the employee the following maximum amounts per fortnight (pro rata for any period less than a fortnight):
- Full board and lodging of 42 meals per fortnight:
- single accommodation - $\$ 121.10$ per fortnight
- shared accommodation - \$ 90.90 per fortnight
- Individual meals - \$2.25 each.
- Junior employees who are paid less than the full adult rates, must not have deducted an amount in excess of 70 per cent of the rates prescribed above.

An employer may deduct from an employee's pay an amount:

- the employer is authorised, in writing, by the employee to deduct and pay on behalf of the employee
- the employer is authorised to deduct and pay on behalf of the employee under the relevant WA award
- the employer is authorised or required to deduct by law or a court order.

Leave entitlements
Quick reference guide

| Leave entitlement | Full time | Part time | Casual |
| :--- | :---: | :---: | :---: |
| Annual leave | $\checkmark$ | $\checkmark$ |  |
| Sick and carer's leave | $\checkmark$ | $\checkmark$ |  |
| Unpaid carer's leave | $\checkmark$ |  | $\mathbf{x}$ |
| Bereavement leave | $\checkmark$ |  | $\checkmark$ |
| Unpaid parental leave | $\checkmark$ |  | $\boxed{~}$ |
| Long service leave | $\checkmark$ |  | $\checkmark$ |

This WA Award summary covers the basic leave entitlements for employeescovered by the Club Workers Award but does not include all details on leave obligations and entitlements. Full details of conditions are contained in the Club Workers Award on the WA Industrial Relations Commission website www.wairc.wa.gov.au the Minimum Conditions of Employment Act 1993 and the Long Service Leave Act 1958.

## Sick and carer's leave

- Sick and carer's leave entitles a full time or part time employee to paid time off work due to either illness or injury to themselves (sick leave), or because they have to care for an ill or injured family or household member (carer's leave).
- Full time and part time employees are entitled to paid sick and carer's leave equal to the number of hours they would ordinarily work in a two week period, up to 76 hours per year. Sick and carer's leave is a cumulative entitlement, and any leave not taken in one year can be carried over to the next year.
- Sick and carer's leave accrues on a weekly basis for full and part time employees.
- In the first year of employment, a full time or part time employee can use any paid sick and carer's leave that they have accrued to date for caring purposes.
- In the second and subsequent years of employment, a full time employee can only use a maximum of 76 hours of their accrued sick leave entitlement for caring purposes, or a part time employee the relevant proportion of 76 hours based on their ordinary hours of work.
An employee is entitled to up to two days of unpaid carer's leave per occasion if an employee does not have sufficient paid leave accrued or has exceed the maximum amount of carer's leave that can be taken in any 12 month period.
- Casual employees are not entitled to paid sick leave or paid carer's leave. Casual employees can access up to two day's unpaid carer's leave per occasion.
- Sick and carer's leave is a minimum entitlement from the Minimum Conditions of Employment Act 1993.
- Wageline's Sick Leave Calculation Guide can assist with calculating sick and carer's leave entitlements.
- Wageline's record keeping templates include a sick and carer's leave record template.


## Long service leave

- Full time, part time and casual employees are entitled to long service leave (LSL).
- Long service leave is an entitlement from the Long Service Leave Act 1958.
- The length of continuous employment for an employee's long service leave entitlement is based on the total time with the business, rather than any one employer. An employer who buys a business or part of a business will take on the long service leave obligations for existing employees if there has been a transmission of business. This applies regardless of anything written in the sale contract.

| Amount of continuous employment with same <br> business | Amount of leave |
| :--- | :--- |
| After $\mathbf{1 0}$ years of continuous employment | $8^{2 / 3}$ weeks |
| For every $\mathbf{5}$ years of continuous employment after this <br> initial $\mathbf{1 0}$ years | $4^{1 / 3}$ weeks |
| When an employee is terminated (except for serious <br> misconduct) or resigns after they have completed <br> between $\mathbf{7}$ and $\mathbf{1 0}$ years continuous employment | The employee is entitled to be paid outfor LSL on a <br> proportionate basis. LSL payment is worked out on a <br> pro-rata basis for the entire period of employment, <br> including years, months and days |

When an employee is terminated or resigns after they have worked continuously for $\mathbf{1 0}$ or more years

The employee is entitled to be paid out for LSL. LSL payment is worked out on completed years of service only

- An employee who has completed a full qualifying period of service (e.g. 10 years) is entitled to be paid out their full long service leave entitlement (e.g. $8^{2 / 3}$ weeks) on termination, regardless of the circumstances of the termination.
- Where an employee has a period of service that is less than the full qualifying period and they were terminated by their employer for serious misconduct, they are not entitled to pro rata LSL.
- Visit the Long Service Leave page for more details and a calculation guide.
- Wageline's record keeping templates inclade a long service leave record template.


## Annual leave

- Full time employees are entitled to a minimum of four weeks of paid annual leave for each year of completed service, up to 152 hours. Part time employees are entitled to a minimum of four weeks of paid annual leave per year paid on a pro rata basis according to the number of hours they are required ordinarily to work in a four week period. Casual employees are not entitled to annual leave.
- Annual leave is a minimum entitlement in the Minimum Conditions of Employment Act 1993 and the Club Workers Award sets out additional requirements regarding annual leave and annual leave loading.
- During a period of annual leave an employee must be paid annual leave loading of $17.5 \%$. If an employee would hâve received any additional rates for work performed in ordinary hours, had he or she not been on leave, and such additional rates would have entitled them to a greater amount than the $17.5 \%$ loading, then such additional rates must be added to the ordinary rate of wage in lieu of the $17.5 \%$ loading.
- On termination, annual leave loading of $17.5 \%$ is paid out on fully accrued annual leave entitlements for completed years of employment. Annual leave loading is not paid on proportionate leave (leave accrued in an incomplete year of employment) on termination, unless the business is being sold and the employee has been employed for at least six months prior to termination.
- Annual leave accrues on a weekly basis:
- A full time employee accrues 2.923 hours of annual leave for each completed week of work.
- A part time employee accrues the relevant proportion of 2.923 hours annual leave for each completed week of work.
- Visit Wageline's Annual Leave Calculation Guide to work out annual leave entitlements.
- Wageline's record keeping templates include an annual leave record template.


## Parental leave

- Employees, including eligible casual employees, are entitled to the unpaid parental leave entitlements in the National Employment Standards of the Fair Work Act 2009, as well as a number of more beneficial conditions contained in the Minimum Conditions of Employment Act 1993 (a return to work after parental leave on a modified basis and a reversion to pre-parental leave working conditions). Visit the Parental leave page for more details.


## Bereavement leave

- All employees, including casual employees, are entitled to two days paid bereavement leave on the death of a spouse, de facto partner, parent, step-parent, grandparent, child, step-child, grandchild, sibling or any other member of the employee's household. The two days need not be consecutive.
- Bereavement leave is a minimum entitlement from the Minimum Conditions of Employment Act 1993.

Employment of children

- Under the Children and Community Services Act 2004, it is illegal to employ children under the age of 15 in this industry, except if the child is working as part of a school program or in a family business or a not-forprofit organisation.
- A child who is school aged must not work within school hours unless part of a school program.
- The When children can work in Western Australia page has more information.

Resignation, termination and redun

## Resignation by the employee

- Full time and part time employees are required to provide:
- In the first year of service, at least one day's notice
- In the second year of service, at least one week's notice
- In the third and succeeding years, at least two weeks' notice
- A casual employee can resign by providing one hour's notice to the employer.


## Termination

- An employer is required to give a casual employee one hour's notice of termination.
- Except in cases of serious misconduct, an employer is required to give full time and part time employees the following period of notice of termination (or payment in lieu):

| Period of continuous service Notice period <br>  Not more than 1 year <br> More than 1 year but not more than 3 years* 1 week <br>  More than 3 years but not more than 5 years* <br> More than 5 years* 3 weeks |  |  |
| :--- | :--- | :--- |

*Employees over 45 years of age with two or more years of continuous service must receive an additional week's notice.

- Prior to terminating an apprentice, an employer must contact the Department of Training and Workforce Development Apprenticeship Office on 131954 to discuss any proposed termination of an apprentice.


## Dismissal requirements

- Under State laws, employees cannot be dismissed if to do so would be harsh, unfair or oppressive. There must be a valid and fair reason for dismissal, such as:
- consistent unsatisfactory work performance (which has been raised with the employee and the employee given further training and an opportunity to improve their work performance)
- inappropriate behaviour or actions or
- serious misconduct.
- The Dismissal information page outlines obligations and requirements when an employee is terminated.


## Redundancy

- An employee is redundant when their employer has made a definite decision that they no longer wish the job the employee has been doing to be done by anyone.
- An employer has a number of obligations in redundancy situations and may be required to pay severance pay. Visit the Redundancy page more information on redundancy obligations.

Classifications / Job duties

## Introductory level

- Means the level of an employee who enters the industry and who has not demonstrated the competency requirements of level 1. Such an employee will remain at this level for up to three months while the appropriate training for level 1 is undertaken and assessment made to move from the introductory level to level 1.
- At the end of three months from entry, an employee will move to level 1 other than where agreement has been reached and recorded between the employee and the employer that further training of up to three months is required for the employee to achieve competence for movement to level 1.


## Appropriate level of training

- Completion of a training course and the employee qualifying for an appropriate certificate relevant to the employee's particular classification; or
- That the employee's skills have been assessed to be at least the equivalent of those attained through the suitable course described in paragraph (a) of this sub-clause assessment to be undertaken by a qualified skills assessor.


## Food and Beverage

Food and Beverage Attendant Grade 1 (Level 1) means an employee who is engaged in any of the following:

- picking up glasses
removing food plates
general assistance to food and beverage attendants
of a higher grade not including service to customers
- emptying ashtrays
- setting and/or wiping down tables
- cleaning and tidying of associated areas

Food and Beverage Attendant Grade 2 (Level 2) means an employee who has not achieved the appropriate level of training and who is engaged in any of the following:

- engaged on delivery duties
- receipt of monies
- supplying, dispensing or mixing of liquor including the sale of liquor from the bottle department
- attending a snack bar
- assisting in the cellar or bottle department
- undertaking general waiting duties of both food and/or beverage including cleaning of tables

Food and Beverage Attendant Grade $\mathbf{3}$ (Level 3) means an employee who has the appropriate level of training and is engaged in any of the following:

- supplying, dispensing or mixing of liquor including the sale of liquor from the bottle department
- engaged on delivery duties
- assisting in the cellar or bottle department, where duties could include working up to 4 hours per day (averaged over the relevant work cycle) in the cellar without supervision

In addition to the tasks performed by a food and beverage attendant grade 2 the employee is also involved in:

- the operation of a mechanical lifting device or attending a wagering (e.g. TAB) terminal, electronic gaming
terminal or similar terminal.

And/or means an employee who is engaged in any of the following:

- full control of a cellar or liquor store (including the receipt, delivery and recording of goods within such an area)
- taking reservations, greeting and seating guests
- supervising food and beverage attendants of a lower grade
- undertaking general waiting duties of both food and liquor including cleaning of tables
- receipt and dispensing of monies
- mixing a range of sophisticated drinks
- training food and beverage attendants of a lower grade

Food and Beverage Attendant (Tradesperson) Grade 4 (Level 4) means an employee who has completed the appropriate level of training or who has passed the appropriate trade test and assuch carries out specialised skilled duties in a fine dining room or restaurant.

Food and Beverage Supervisor (Level 5) means an employee who has the appropriate level of training including a supervisory course and who has the responsibility for supervision, training and co-ordination of food and beverage staff, or stock control for a bar or series of bars.

## Kitchen

Kitchen Attendant Grade 1 (Level 1) means an employee engaged in any of the following:

- general cleaning duties withim a kitchen or food preparation area and scullery, including the cleaning of cooking and general utensilsused in a kitchen and restaurant
- assembly and preparation of ingredients for cooking - general pantry duties
- assisting employees who are cooking

Kitchen Attendant Grade 2 (Level 2) means an employee who has the appropriate level of training, and who is engaged in specialised non-cooking duties in a kitchen or food preparation area, or supervision of kitchen attendants.

Kitchen Attendant Grade 3 (Level 3) means an employee who has the appropriate level of training including a supervisory course, and has the responsibility for the supervision, training and co-ordination of kitchen attendants of a lower grade

Cook Grade 1 (Level 2) means an employee who carries out cooking of breakfasts and snacks, baking, pastry cooking or butchering.

Cook Grade 2 (Level 3) means an employee who has the appropriate level of training and who performs cooking duties including baking, pastry cooking or butchering.

Cook (Tradesperson) Grade 3 (Level 4) means a "commi chef" or equivalent who has completed an apprenticeship or has passed the appropriate trade test, and who is engaged in cooking, baking, pastry cooking or butchering duties.

Cook (Tradesperson) Grade 4 (Level 5) means a "demi chef" or equivalent who has completed an apprenticeship or has passed the appropriate trade test and who is engaged to perform general or specialised cooking, butchering, baking or pastry cooking duties and/or supervises and trains other cooks and kitchen employees.

Cook (Tradesperson) Grade 5 (Level 6) means a "chef de partie" or equivalent who has completed an apprenticeship or has passed the appropriate trade test in cooking, butchering, baking or pastry cooking and has completed additional appropriate training who performs any of the following:

- general and specialised duties including supervision or training of other kitchen staff;
- ordering and stock control; or
- solely responsible for other cooks and other kitchen employees in a single kitchen establishment.


## Security

Doorperson/security officer grade 1 (level 2) means a person who assists in maintenance of dress standards and good order at an establishment.

Timekeeper/security officer grade 2 (level 3) means a person who is responsible for timekeeping of staff, for the security of keys, for the checking in and out of delivery vehicles and/or for the supervision of doorperson/security officer grade 1 personnel.

## Guest Services Workers, Store persons and Handypersons

The Award also provides classification duties for Guest Service workers, store persons and handypersons - see the full award.


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