

Please note – This is a previous WA award summary and does not contain the current rates of pay

WA award summary

Hairdressers Award

1 July 2020 – 31 December 2020

About this award summary

This WA award summary is a summary of the state Hairdressers Award and does not include all obligations required by the award. It is important that you also refer to the full Hairdressers Award that is available on the WA Industrial Relations Commission website www.wairc.wa.gov.au

Provisions of other employment legislation also apply to employees and have been included in this WA award summary where appropriate. You may need to refer to the *Minimum Conditions of Employment Act 1993*, the *Long Service Leave Act 1958*, and the *Industrial Relations Act 1979* for full details.

This document is formatted for viewing on the Wageline website and contains web links to other relevant information. If you are using a printed copy in which links are not visible, all additional information can be found at www.dmirs.wa.gov.au/wageline or by contacting Wageline on 1300 655 266.

This WA award summary includes information on the provisions of the COVID-19 General Order issued by the Western Australian Industrial Relations Commission (WAIRC) on 14 April 2020 which applies until 31 March 2021 unless extended, and information on the provisions of the COVID-19 JobKeeper General Order issued by the WAIRC on 15 May 2020 which applies until 28 March 2021 unless extended.







Three Step Check: to make sure this WA award summary is relevant to you

Step 1

Is the business in the state system?

This WA award summary applies to businesses in the **state industrial relations system.** It covers businesses which operate as:

- ✓ sole traders (e.g. Jane Smith trading as Jane's Hairdressing)
- unincorporated partnerships (e.g. Jane and Bob Smith trading as Jane's Hairdressing)
- unincorporated trust arrangements (e.g. Jane and Bob Smith as trustees for Jane's Hairdressing)
- incorporated associations and other non-profit bodies that are not trading or financial corporations

This summary does **not** apply to businesses in the national industrial relations system which operate as:

- Pty Ltd businesses (e.g. Smith Pty Ltd trading as Jane's Hairdressing)
- incorporated partnerships or incorporated trusts
- incorporated associations and other non-profit bodies that are trading or financial corporations

For more information visit the <u>Guide to who is in the WA state system</u> page. If the business or organisation is in the national system visit the Fair Work Ombudsman website <u>www.fairwork.gov.au</u>

Step 2

Is the business covered by the Hairdressers Award?

The Hairdressers Award applies to businesses in the state industrial relations system which are:

✓ hairdressing establishments

Step 3

Is the employee's job covered by the Hairdressers Award?

The Hairdressers Award sets pay rates, working hours and other employment arrangements for full time, part time and casual employees working in hairdressing businesses as:

- ✓ hairdressers
- apprentice hairdressers



Employers covered by this WA award are legally required to keep employment records. Employers can be fined up to \$5,000 for not keeping employment records, for keeping inadequate or fraudulent records, or for not providing records to Industrial Inspectors when required to do so. Page 7 details record keeping requirements.

The Hairdressers Award is a legal document that outlines the minimum wages and condition of employment that must be provided to employees who are covered by the award. Employers and employees cannot agree to lesser conditions.

Industrial Inspectors at the Department of Mines, Industry Regulation and Safety have statutory powers to investigate employee complaints about underpayment of wages or leave entitlements under this WA award and state employment laws. The department can prosecute employers in the Industrial Magistrates Court for not paying the rates of pay, including overtime, penalty rates and allowances required by this WA award.

Employees who believe that they have been underpaid, or wish to make an anonymous report of wage theft, should visit the Making a complaint about underpayment of wages or entitlements page for more information.



All rates of pay are gross rates (before tax). Current rates applied from the first pay period on or after **1 July 2020**. The 2020 State Wage Order increased pay rates effective from the first pay period on or after 1 January 2021.

Adult rates of pay – applicable from the first pay period on or after 1 July 2020 until end of last pay period commenced in December 2020 (new rates applied from first pay period on or after 1 January 2021).

Classification	Full tin Monday - Saturday Weekly	ay Saturday (double time)		Public Holiday (double time and a half)		sual emplo ludes casua Sunday (double time) Hourly	Public Holiday (double time and a half)
Principal Hairdresser	\$967.40	\$25.46	\$50.92	Hourly \$63.64	\$30.55	\$61.10	Hourly \$76.37
Senior Hairdresser	\$935.90	\$24.63	\$49.26	\$61.57	\$29.55	\$59.11	\$73.89

Junior rates of pay

The Hairdressers Award does not apply to junior employees who are not apprentices. Please call Wageline on 1300 655 266 for information on applicable junior wage rates.

Apprentice rates of pay – applicable from the first pay period on or after 1 July 2020 until end of last pay period commenced in December 2020 (new rates applied from first pay period on or after 1 January 2021).

Apprentice 3 year term	prentice 3 year term % of senior rate		Hourly	
1st Year - under 21	50%	\$468.00	\$12.31	
1st Year - 21 or over	Adult apprentice rate	\$638.20	\$16.79	
2nd Year	70%	\$655.10	\$17.24	
3rd Year	85%	\$795.50	\$20.93	

• Under the *Children and Community Services Act 2004*, it is illegal to employ children under the age of 13 in this industry, except if the child is working as part of a school program or in a family business.



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Employment of children

- Under the *Children and Community Services Act 2004*, it is illegal to employ children under the age of 13 in a hairdressing salon, except if the child is working as part of a school program or in a family business.
- Children who are 13 or 14 years old may be employed in a hairdressing salon between 6am and 10pm (not in school hours) with the written permission of their parent or guardian.
- Children who are school aged must not be employed during school hours, unless participating in a school program.
- The When children can work in Western Australia page has more information.



Deductions from pay

An employer may deduct from an employee's pay an amount:

- the employer is authorised, in writing, by the employee to deduct and pay on behalf of the employee;
- the employer is authorised to deduct and pay on behalf of the employee under the relevant WA award; or
- the employer is authorised or required to deduct by law or a court order.



• If an employee is required to wear a special uniform, the uniform must be provided by the employer.



Ordinary working hours, penalty rates and overtime – full time employees

- Full time employees are engaged in ongoing employment and work 38 ordinary hours per week or 76 ordinary hours every two consecutive weeks.
- Full time employees (not including apprentices) can be employed subject to a two month probationary period.

Ordinary hours of work

The ordinary hours for full time employees are:

- 38 hours per week or 76 hours per fortnight;
- to be worked between 8:00am and 6:00pm Monday to Friday, 8:00am to 5:00pm Saturdays, and 6:00pm and 9:00pm for the purpose of late night trading;
- no more than 10 days worked in any two week roster period; and
- not more than 9.5 hours worked per day Monday to Saturday except on the day of late night trading when maximum daily hours are 11.5 hours.

Overtime and penalty rates

When penalty rates apply for a full time employee	Penalty rates
All time worked in ordinary hours on Easter Saturday (Easter Eve)	Time and a half
When overtime applies for a full time employee	Overtime rates
If an employee works more than 38 hours per week or 76 ordinary hours in a two week period (NOTE: overtime does not apply where more than 38 ordinary hours are worked in any week during a two week period for the purpose of giving effect to employees being rostered off duty for one day unless: more than 76 ordinary hours are worked in that two week period or more than 38 ordinary hours are worked in that two week period if one week is a period of annual leave.	Time and a half for the first two hours and double time after that
If an employee works on a Sunday	Double time with a minimum payment of four hours at that rate
If an employee agrees to work on a rostered day off between Monday and Saturday (an employee cannot be required to work on their RDO)	Double time with a minimum of four hours at that rate
If an employee works on a Saturday in an establishment which works a five day week (Monday to Friday inclusive) If an employee works on a public holiday or substituted day	Time and a half for the first two hours and double time after that Double time and a half

An employee and an employer may agree to time off in lieu of payment of overtime in which case the time off must be equivalent to the overtime rate that otherwise would have been paid.



Ordinary working hours, penalty rates and overtime – part time employees

- Part time employees are engaged in ongoing employment and work for a minimum of 12 hours per fortnight and a maximum of 64 hours per fortnight.
- Part time employees receive the same wages and conditions as full time employees but on a proportionate basis to the hours they work.
- Part time employees can be employed subject to a two month probationary period.

Ordinary hours of work – part time employees

The ordinary hours for part time employees are:

- minimum of 12 hours and maximum of 64 hours per fortnight, Monday to Saturday inclusives
- not more than 10 days worked in any fortnight;
- not to be engaged for less than 3 hours work in any one day; and
- no more than 9.5 hours per day except on the day of late night trading when maximum daily hours are
 11.5 hours per day.

Overtime and penalty rates

When penalty rates apply for a part time employee	Penalty rates
All time worked in ordinary hours on Easter Saturday (Easter Eve)	Time and a half
When overtime applies for a part time employee	Overtime rates
If an employee works more than 10 days in any fortnight	Time and a half for the first two hours and double time after that
If an employee works more than 9.5 hours or 11.5 hours on the	Time and a half for the first two hours
day of late night trading	and double time after that
If an employee works outside of the hours between 8:00am and	Time and a half for the first two hours
6:00pm Monday to Friday, 8:00am to 5:00pm Saturdays, and	and double time after that
6:00pm and 9:00pm on late night trading	
If an employee works on a Sunday	Double time with a minimum payment
	of four hours at that rate
If an employee works on a Saturday in an establishment which	Time and a half for the first two hours
works a five day week (Monday to Friday inclusive)	and double time after that
If an employee works on a public holiday or substituted holiday	Double time and a half



Ordinary working hours, penalty rates and overtime – casual employees

Casual employees are engaged by the hour.

Ordinary hours of work

- The ordinary hours for casual employees are:
 - o a maximum of 32 hours per week Monday to Saturday, except for up to 4 weeks at a time to cover peak trading periods or staff leave when an employee can work 38 hours per week;
 - o not more than 10 shifts in any 2 week roster period and any shift must be at least 3 consecutive hours; and
 - o no more than 9.5 hours per day except on the day of late night trading when maximum daily hours are 11.5 hours per day.
- A casual employee is entitled to a minimum of two hours pay if engaged to work but not permitted to commence work.

Overtime and penalty rates

When penalty rates apply for a casual employee	Penalty rates
All time worked in ordinary hours on Easter Saturday (Easter Eve)	Time and a half
When overtime applies for a casual employee	Overtime rates
If an employee works more than 32 hours per week Monday to Saturday, except for periods up to 4 weeks to cover peak trading periods or staff leave when the maximum hours are 38 hours per week	Time a half for the first two hours and double time after that
If an employee works more than 10 shifts in a fortnight	Time and a half for the first two hours then double time
If an employee works on a Sunday	Double time with a minimum payment of four hours
If an employee works on a Saturday in an establishment which works a five day week (Monday to Friday inclusive) If an employee works on a public holiday or substituted holiday	Time and a half for the first two hours and double time after that Double time and a half

COVID-19 JobKeeper General Order

The COVID-19 JobKeeper General Order issued by the Western Australian Industrial Relations Commission on 15 May 2020 has introduced temporary provisions for employers and employees who are participating in the Commonwealth JobKeeper scheme.

The state system JobKeeper provisions allow employers to give certain directions to employees and make certain requests of them, including provisions that allow employers to:

- issue a 'JobKeeper enabling direction' to temporarily alter or reduce an employee's working hours (which may be reduced to nil), change an employee's duties and change their location of work; and
- request that an employee change their days/times of work.

There are a range of specific rules and requirements about the state system JobKeeper provisions. The <u>State system COVID-19 JobKeeper provisions</u> page of the Wageline website has detailed information.

These new provisions apply from 15 May 2020 until 28 March 2021, unless extended.



Allowances

Allowance	When allowance is paid	Rate
Tool allowance	All full time and part time employees and apprentices	\$8.30 per week
Meal money	If an employee is required to	Meal money of \$12.55 per
110	continue working after the usual finishing time for more than one hour, or start work before 12.30pm and work beyond 7:00pm on the night of late night trading.	occasion
First aid	Where an employee possesses a Senior First Aid Certificate	\$10.00 per week
allowance	and is appointed to perform first aid duties.	
Location	If working in certain regional towns in Western Australia	Visit the <u>Location Allowance</u> page
allowance	(paid on a proportionate basis to casual/part time	for the amount payable for each
	employees and apprentices)	town or Clause 31 of the Award



- The Hairdressers Award details requirements for meal and tea breaks, and requires a higher hourly rate to be paid if an employee is not provided with a meal break.
- Consult Clause 15 of the Hairdressers Award available on the WA Industrial Relations Commission website www.wairc.wa.gov.au for details. See above for details on meal money.



Employment records

- Employers are legally required to keep employment records which demonstrate that employees have been paid all entitlements under the Hairdressers Award and relevant legislation.
- Employers must keep all employment records for at least seven years after they are made for both current and
 past employees. Records relating to long service leave must be kept for seven years from the date employment
 ends.
- Employers can be fined up to \$5,000 by the Industrial Magistrates Court for not keeping employment records or for keeping inadequate or fraudulent records Employers often fail to keep sufficient detail in their employment records.
- Employers must keep records that detail:
 - Employee's name
 - o Date of birth if under 21 years of age
 - o Date employee commenced with the employer
 - Total number of hours worked each week
 - The gross and net amounts paid to the employee
 - o All information required to calculate long service leave entitlements and payment
 - All pay deductions and reasons for them
 - Name of WA award that applies
 - o Daily start and finish time and meal breaks taken
 - Employment status (full time, part time, casual)
 - o Employee's classification under the award
 - o All leave taken, whether paid, partly paid or unpaid
 - Any other information necessary to prove that the wages received by an employee comply with the requirements of the Hairdressers Award, such as overtime hours worked and allowances paid. Contact <u>Wageline</u> or view the full Hairdressers Award on the WA Industrial Relations Commission website www.wairc.wa.gov.au for details.
- Employment records can be written or electronic as long as they are in a form that can be printed. Time and wage books can be used to keep employment records, however, it is the employer's responsibility to ensure the time and wage book includes all of the required information.
- The records must be in English.
- Wageline's <u>Employment record obligations for WA award employers</u> publication helps state system employers keep correct employment records. The publication features helpful step by step guides to record keeping and Wageline's new look <u>record keeping templates</u>.

Payslips

- An employer may provide a payslip to an employee that includes details of the number of hours worked for the
 pay period, wages and allowances payable and any deductions made. If a payslip is not provided, the employee
 is permitted to inspect the record.
- Wageline's Employment record obligations for WA award employers publication includes a payslip template.



Public holidays

- A full time employee is entitled to public holidays (or days substituted for public holidays) without deduction of
 pay. A part time employee is entitled to a public holiday (or day substituted for a public holiday) without
 deduction of pay if they would ordinarily be required to work on that day if it was not a public holiday.
- If a public holiday falls on a Saturday or Sunday, the following Monday will be considered to be the public holiday. However, if Boxing Day falls on a Sunday or Monday, the following Tuesday will be considered to be the public holiday. When a public holiday is substituted with another day, the public holiday itself is no longer considered a public holiday for the purposes of the WA award.
- When a public holiday falls on a day which for an employee would be that employee's rostered day off (non-working day) Monday to Saturday inclusive, the rostered day off shall be taken on the next following working day or on another day in the same working week by agreement between the employer and employee. Alternatively, the employer and employee may agree that substituted rostered days off accumulate up to a maximum of five in any given year, to be taken at a mutually agreed time.
- Visit the <u>Public Holidays in Western Australia</u> page to view the public holiday dates.



Leave entitlements

Quick reference guide

Leave entitlement	Full time	Part time	Casual
Annual leave		✓	×
Sick and carer's leave		✓	*
Unpaid carer's leave		✓	✓
Bereavement leave	→	✓	✓
Unpaid parental leave	√	✓	✓
Long service leave	✓	✓	✓
Unpaid pandemic leave	✓	✓	✓

This WA award summary covers the basic leave entitlements for employees covered by the Hairdressers Award but does **not** include all details on leave obligations and entitlements. Full details of conditions are contained in the Hairdressers Award on the WA Industrial Relations Commission website www.wairc.wa.gov.au, the *Minimum Conditions of Employment Act 1993* and the *Long Service Leave Act 1958*.

Parental leave

Employees, including eligible casual employees, are entitled to the unpaid parental leave entitlements in the National Employment Standards of the *Fair Work Act 2009*, as well as a number of more beneficial conditions contained in the *Minimum Conditions of Employment Act 1993* (a return to work after parental leave on a modified basis and a reversion to pre-parental leave working conditions). Visit the <u>Parental leave</u> page for more details.

Annual leave

- Full time employees are entitled to a minimum of four weeks of paid annual leave for each year of completed service, up to 152 hours. Part time employees are entitled to a minimum of four weeks of paid annual leave per year paid on a pro rata basis according to the number of hours they are required ordinarily to work in a four week period. Casual employees are not entitled to annual leave.
- Annual leave is a minimum entitlement in the *Minimum Conditions of Employment Act 1993* and the Hairdressers Award sets out additional requirements regarding annual leave and annual leave loading.
- During a period of annual leave an employee must be paid annual leave loading of 17.5%.

- On termination, annual leave loading of 17.5% is paid out on fully accrued annual leave entitlements for completed years of employment. Annual leave loading is not paid on proportionate leave (leave accrued in an incomplete year of employment) on termination, except in a situation where the termination is as a result of a business being sold from one employer to another and the employee's service has been deemed continuous, in which case the 17.5% loading must be paid to the employee pro-rata to the date of termination with the former employer.
- Annual leave accrues on a weekly basis:
 - o A full time employee accrues 2.923 hours of annual leave for each completed week of work.
 - A part time employee accrues the relevant proportion of 2.923 hours annual leave for each completed week of work.
 - o Wageline's Annual leave calculation guide can assist with calculating annual leave entitlements.
- Wageline's <u>Employment record obligations for WA award employers</u> publication includes a leave record template.
- The COVID-19 General Order has implemented new annual leave flexibility provisions enabling employers and employees to agree to an employee taking twice as much annual leave at half pay or to agree for the employee to take annual leave in advance.
- These provisions apply to all full time and part time employees covered by this WA award effective from 14 April 2020 until 31 March 2021, unless extended.
- The annual leave at half pay provisions in the COVID-19 General Order are:
 - Instead of an employee taking paid annual leave at full pay, the employee and their employer may agree to the employee taking twice as much leave at half pay.
 - Example: Instead of an employee taking one week's annual leave at full pay, the employee and their employer may agree to the employee taking two weeks' annual leave at half pay. In this example:
 - the employee's pay for the two weeks' leave is the same as the pay the employee would have been entitled to for one week's leave at full pay; and
 - one week of leave is deducted from the employee's annual leave accrual.
 - Any agreement to take twice as much annual leave at half pay must be recorded in writing and signed by the employee (and a parent/guardian if the employee is under 18).
 - The employer must keep the written agreement as part of the employee's employment record.
 - o The agreed period of leave must start before 31 March 2021, but may end after that date.
- The granting annual leave in advance provisions in the COVID-19 General Order are:
 - An employee and employer may agree to an employee taking a period of annual leave in advance of the entitlement being accrued if all of the following conditions are met:
 - any agreement to annual leave in advance must be recorded in writing and signed by the employee (and a parent/guardian if the employee is under 18); and
 - the written agreement must state the amount of leave to be taken in advance and the date on which the leave will commence; and
 - the employer must keep the written agreement as part of the employee's employment record.
 - o If, on the termination of the employee's employment, the employee has not accrued an entitlement to all of the period of paid annual leave taken in advance, the employer may deduct from any money due to the employee on termination an amount equal to the amount that was paid to the employee in respect of any part of the period of annual leave taken in advance to which an entitlement has not been accrued. This provision will continue to apply notwithstanding the expiration of the General Order.
 - Where an agreement has been reached under this clause and the leave commenced before the expiration of the General Order, then the arrangement may continue to operate for the period agreed between the parties.

Bereavement leave

- All employees, including casual employees, are entitled to two days paid bereavement leave on the death of a spouse, de facto partner, parent, step-parent, grandparent, child, step-child, grandchild, sibling or any other member of the employee's household. The 2 days need not be consecutive.
- Bereavement leave is a minimum entitlement from the Minimum Conditions of Employment Act 1993.

Long service leave

- Long service leave is a paid leave entitlement for employees who have continuous employment with 'one and the same employer' for a specified period. Full time, part time and casual employees are entitled to long service leave under the Long Service Leave Act 1958.
- To be entitled to long service leave an employee's employment with their employer must be continuous. The amount of their long service leave is determined by the employee's period of continuous employment.
- There are a range of paid and unpaid absences or interruptions to an employee's employment that count
 towards the employee's period of employment for the purposes of accruing long service leave. Some other
 types of absences do not break an employee's continuous employment, but do not count towards an employee's
 period of employment for the purposes of accruing long service leave. See the Long service leave What is
 continuous employment page for more information.
- 'The one and the same employer' also includes employers who previously owned a business, where there has
 been a transmission of business. This means an employer who buys or otherwise acquires a business or part of a
 business will take on the long service leave obligations for existing employees if there has been a transmission of
 business. This applies regardless of anything written in a sale of business contract.

Taking long service leave

The long service leave entitlement for full time, part time and casual employees is:

- after 10 years of continuous employment with the one and the same employer $-8^{2/3}$ (8.667) weeks of leave on ordinary pay; and
- for every 5 years of continuous employment with the one and the same employer after the initial 10 years $-4^{1/3}$ (4.333) weeks of leave on ordinary pay.

When employment ceases

Employee with between 7 and 10 years of continuous employment When an employee with at least 7 but less than 10 years of continuous employment resigns or is terminated, they are entitled to pro rata long service leave on the basis of $8^{2/3}$ (8.667) weeks for 10 years of continuous employment. This entitlement:

- is calculated on the employee's entire period of employment; that is, years, months, weeks and days;
- applies to employees who resign, are made redundant, die or whose employer has terminated them for any reason other than serious misconduct; and
- does not apply to an employee whose employer has terminated them for serious misconduct.

Employee with 10 or more years of continuous employment

Full entitlement – 10 years or more of continuous employment

An employee who resigns or whose employment is terminated for any reason is entitled to:

- $8^{2/3}$ (8.667) weeks of leave if they have completed 10 years of continuous employment; and
- an additional $4^{1/3}$ (4.333) weeks of leave for each subsequent 5 years after the initial 10 years of continuous employment.

Pro-rata entitlement – more than 10 years of continuous employment

When an employee with more than 10 years but less than 15 years of continuous employment resigns or is terminated they are entitled to pro rata leave. This entitlement:

- is calculated on the basis of 8^{2/3} weeks for 10 years of continuous employment for each year of employment since they completed 10 years of continuous employment;
- is calculated on completed years of employment only; that is, it does not include months, weeks or days; and
- does not apply to an employee whose employer has terminated them for serious misconduct.

This pro rata entitlement (calculated on the basis of $8^{2/3}$ weeks for 10 years of continuous employment) will also apply to each year of employment since an employee completed 15, 20, 25, 30, 35 years etc. of employment.

- The Long service leave pages of the Wageline website contain extensive information on:
 - What counts as continuous employment, including details on the impact of various types of paid and unpaid absences or interruptions on continuous employment
 - What happens when business ownership changes
- The <u>WA long service leave calculator</u> can provide an estimate of an employee's long service leave entitlement when employment ends as a result of resignation, dismissal, death or redundancy. The WA long service leave calculator is available at <u>www.dmirs.wa.gov.au/lslcalculator</u>.

Sick and carer's leave

- Sick and carer's leave entitles a full time or part time employee to paid time off work due to either illness or
 injury to themselves (sick leave), or because they have to care for an ill or injured family or household member
 (carer's leave).
- Full time and part time employees are entitled to paid sick and carer's leave equal to the number of hours they would ordinarily work in a two week period, up to 76 hours per year. Sick and carer's leave is a cumulative entitlement, and any leave not taken in one year can be carried over to the next year.
- Sick and carer's leave accrues on a weekly basis for full and part time employees.
- In the first year of employment, a full time or part time employee can use any paid sick and carer's leave that they have accrued to date for caring purposes.
- In the second and subsequent years of employment, a full time employee can only use a maximum of 76 hours of their accrued sick leave entitlement for caring purposes, or a part time employee the relevant proportion of 76 hours based on their ordinary hours of work.
- An employee is entitled to up to two days of unpaid carer's leave per occasion if an employee does not have sufficient paid leave accrued or has exceed the maximum amount of carer's leave that can be taken in any 12 month period.
- Casual employees are not entitled to paid sick leave or paid carer's leave. Casual employees can access up to two day's unpaid carer's leave per occasion.
- Sick and carer's leave is a minimum entitlement from the Minimum Conditions of Employment Act 1993.
- Wageline's <u>Sick leave calculation guide</u> can assist with calculating sick and carer's leave entitlements.
- Wageline's <u>Employment record obligations for WA award employers</u> publication includes a leave record template.

Unpaid pandemic leave

- The COVID-19 General Order has implemented a new entitlement to unpaid pandemic leave for all employees working under this WA award. The new provision is effective from 14 April 2020 and applies until 31 March 2021 unless extended.
- The unpaid pandemic leave provisions in the COVID-19 General Order are:
 - (1) Subject to subclauses (2) and (3), an employee is entitled to take up to two weeks' unpaid leave if the employee is required, by government or medical authorities or acting on the advice of a medical practitioner, to self-isolate or is otherwise prevented from working by measures taken by government or medical authorities in response to the COVID-19 pandemic. An employer and employee may agree that the employee may take more than two weeks' unpaid pandemic leave.
 - (2) The employee must give their employer notice of the taking of leave under subclause (1) and of the reason the employee requires the leave, as soon as practicable. This may be a time after the leave has started.
 - (3) The employee who has given their employer notice of taking leave under subclause (1) must, if required by the employer, give the employer evidence that would satisfy a reasonable person that the leave is taken for a reason given in subclause (1).
 - (4) Leave taken under subclause (1) does not affect any other paid or unpaid leave entitlement of the employee and counts as service for the purposes of entitlements.
 - (5) Such leave
 - (a) is available in full immediately rather than accruing progressively during any period of service;
 - (b) will be available until 31 March 2021 (unless extended by further variation depending on the duration of the COVID-19 pandemic);
 - (c) will be available to full time, part time and casual employees (it is not pro rata); and
 - (d) must start before 31 March 2021, but may end after that date.

- (6) It is not necessary for employees to exhaust their paid leave entitlements before accessing unpaid pandemic leave.
- (7) Such unpaid leave does not operate on a 'per occasion' basis and is available once for those employees compelled to self-isolate, even if they are required to self-isolate on more than one occasion.
- (8) Those caring for others who are compelled to self-isolate are not entitled to unpaid pandemic leave.



Resignation, termination and redundancy

Resignation by the employee

- Full time and part time employees are required to provide:
 - o no notice if the employee is serving a 2 month probationary period as long as the employee was told of the probationary period and duration prior to engagement;
 - o one week's notice if employed for 5 or less years; and
 - o two weeks' notice if employed longer than 5 years.
- A casual employee can resign without providing any notice to the employer.

Termination

- An employer is not required to give a casual employee any notice of termination.
- Prior to terminating an apprentice, an employer must contact the Department of Training and Workforce Development Apprenticeship Office on 13 19 54 to discuss any proposed termination.
- Except in cases of serious misconduct, an employer is required to give full time and part time employees the following period of notice of termination (or payment in lieu):

Period of continuous service	Notice period
Not more than 1 year	1 week
More than 1 year but not more than 3 years*	2 weeks
More than 3 years but not more than 5 years*	3 weeks
More than 5 years*	4 weeks

- *Employees over 45 years of age with two or more years of continuous service must receive an additional week's notice.
- These obligations are in the *Fair Work Act 2009* (section 117) which applies rather than the notice provisions in the Hairdressers Award.

Redundancy

An employee is redundant when their employer has made a definite decision that they no longer wish the job the employee has been doing to be done by anyone. An employer has a number of obligations in redundancy situations and may be required to pay severance pay. Visit the <u>Redundancy</u> page for redundancy obligations.

Dismissal requirements

- Under state laws, employees cannot be dismissed if to do so would be harsh, unfair or oppressive. There must be a valid and fair reason for dismissal, such as:
 - o consistent unsatisfactory work performance (which has been raised with the employee and the employee given further training and an opportunity to improve their work performance)
 - o inappropriate behaviour or actions or
 - serious misconduct.
- The Dismissal information page outlines obligations and requirements when an employee is terminated.

Disclaimer

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